

HASA 2014 CONFERENCE EMBRACING CHANGE

Connect. Converge. Co-create.

QUALITY IMPROVEMENT SUMMIT POLICY AGENDA

15 - 17 October, Sandton Convention Centre, Johannesburg

Day 1: Wednesday, 15 October

07:30 - 09:15	Registration/tea/coffee/refreshments		
09:15 - 09:30	Conference opened by Dr Dumisani Bomela, CEO, HASA Master of Ceremonies, Katy Katopodis, Editor-in-chief Eyewitness News, Presenter of the Oscar Channel, Dewani Presenter & Author of 'I'm Missing News'		
09:30 - 10:10	Dr Aaron Motsoaledi, SA Minister of Health		
10:10 - 10:20	Delegates to QI Summit		
10:20 - 10:30	QI Summit opened by Dr Dena van den Bergh, co-founder of The Best Care...Always! Campaign, Director of Quality Leadership, Netcare Limited		
10:30 - 12:50 Session 1: Leading Quality Improvement (Session Chair - Dr Dena van den Bergh)	10:30 - 11:10 The role of leadership in leading Quality Improvement - Paul Levy, Former CEO, Beth Israel Deaconess Medical Center, Boston		
	11:10 - 11:50 Why good practice does not spread in healthcare - Dr Sarah Fraser, Independent international consultant on quality and systems improvement		
	11:50 - 12:50 PODIUM 1: Approaches to spreading and sustaining best practices in healthcare		
	Maureen Tshabalala	Eliminating MTCT at scale: A six country collaboration using performance improvement methods	Institute for Healthcare Improvement
	Andriette van Jaarsveld	Implementation of an Antimicrobial Stewardship programme in a private healthcare setting in Southern Africa	Mediclinic Southern Africa
	Rene Grobler	Trauma Centre Accreditation as a Tool for Focussed Performance Improvement	Netcare Milpark Hospital
	Karin Swart	Risk management for the emerging CRE in SA	Netcare Operations Centre
	Linda Pretorius	Neonatal Infection control measures help save a Penguin species	Netcare Operations Centre
	Thabiso Gaohose	Being reflective about how offering continued technical support can have powerful outcomes	Aurum
		No workshop	

Day 1: Wednesday, 15 October

12:55 - 13:55	Lunch break in exhibition area POSTER SESSION with WALKROUND	
14:00 - 16:30 Session 2: Applying Quality Improvement Science Session Chair: Dr Gary Kantor	14:00 - 14:40 The importance of implementation science to help enhance quality improvement activities - Professor Jeremy Grimshaw, Canada Research Chair in Health Knowledge Transfer and Uptake, University of Ottawa	Workshop 1: Influencing without authority Behavioural approaches to quality improvement Dr Sarah Fraser BCA host: Dr Dena van den Bergh
	14:45 - 15:50 PODIUM 2: Using quality improvement to improve access to care	
	Craig Grindell Saving time, saving lives Netcare 911	
	Anri van Deventer Enhancing efficiency through successful allocations [Reduced Waiting Times] Netcare Unitas Hospital	
	Mariesa Human Reduction of blood product wastage at a Level 1 Trauma Centre Netcare Milpark Hospital	
	Heather Tuffin Patient Flow Collaborative WC DoH - 11 Hospitals Flow Collaborative	
	Craig Parker Improving Early Antenatal Care Booking Rate of Pregnant Women in a South African Primary Healthcare Clinic Aurum	
	Roshini Moodley Naidoo Using an Internationally validated survey to assess and improve patient perceptions of primary care Discovery Health	
15:50 - 16:30 Using video to illustrate improvement concepts - Dr Michéle Youngleson, Healthcare Systems Improvement Advisor		
16:35 - 16:45	Close of day 1	
16:45 - 18:00	Cocktails in the exhibition area	

Day 2: Thursday, 16 October

07:30 - 08:30	Tea and coffee in the exhibition area	
08:30 - 08:35	Opening by Dr Gary Kantor, co-founder of The Best Care...Always! Campaign, Senior Clinical Consultant, Discovery Health	
08:40 - 10:30 Session 3: Healthcare-associated infections and antimicrobial stewardship Session Chair: Dr Gary Kantor	08:40 - 09:00 An overview of antimicrobial stewardship in South Africa and work done at Groote Schuur Hospital, Dr Tom Boyles, Infectious Diseases Physician, Groote Schuur Hospital	Workshop 2: Getting Implementation in Health Care Right: Behavioural approaches to developing quality improvement interventions Professor Jeremy Grimshaw BCA host: Dirkie Theunissen
	09:00 - 09:40 PODIUM 3A: Report from the frontlines: antimicrobial stewardship	
	Melody Dreyer The challenge of changing prescribing practices: how addressing our use of colistin changed our perspective on the correct utilisation of antimicrobials. Mediclinic Bloemfontein	
	A Wessels Supporting a quality pharmaceutical service in Life Healthcare through dispensing system enhancements. Life Healthcare	
	Susan Bester How we involved critical role players in an antibiotic stewardship team in a peri-urban hospital Mediclinic Paarl	
	Marna Basson Antimicrobial Hang Time of less than an hour - An achievable and sustainable goal in the critical care units of a private hospital Netcare The Bay Hospital	

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Always!
Best care!



Day 2: Thursday, 16 October

08:40 - 10:30 Session 3 cont.: Healthcare-associated infections and antimicrobial stewardship Session Chair: Dr Gary Kantor	09:40 - 10:00 The improvement journey around reducing healthcare-associated infections, Dr Malcolm Miller, Intensivist, Groote Schuur Hospital			Workshop 2 cont.: Getting Implementation in Health Care Right: Behavioural approaches to developing quality improvement interventions Professor Jeremy Grimshaw BCA host: Dirkie Theunissen
	10:00 - 10:30 PODIUM 3B: Report from the frontlines: preventing healthcare-associated infections			
	Liezl Fourie	Pharm-I-See: The Role of the Ward Pharmacist in Hand-Hygiene	Netcare Olivedale Hospital	
	Sonelle Coetzer	Going deeper - Implementing additional measures to enhance the effectiveness of the Surgical Site Infection prevention bundle	Mediclinic Highveld - Trichardt	
	Arina Jenkins	The Best Care... Always! CLABSI Bundle: Reducing CLABSI in a Public Sector Neonatal ICU	WC DoH - Tygerberg Hospital	
10:30 - 10:55		Tea break in exhibition area		
11:00 - 12:45 Session 4: Getting the Foundations Right (National Core Standards) Session Chair: Winnie Moleko	11:00 - 11:40 National Core Standards: Bridging the regulatory environment with improvement science - Dr Carol Marshall, Interim Chief Executive Officer, Office of Health Standards Compliance, National Department of Health and Dr Zameer Brey - Chief Operating Officer, South African TB Vaccine Initiative			Workshop 3: (10:45 - 11:30) Preventing late onset infections in neonates - BCA for the Newborn Task Team - USANA EXCO member Prof Alan Horn BCA host: Dr Paul Soko
	11:45 - 12:45 PODIUM 4: Getting the basics right			
	Tracy Grant	Developing a remedial programme to be used at the campus using lessons learned from SANC: Final exam results	Netcare Education	
	Werner Hartdog & Lindi van Heerden	Enhancing Performance and Development Through Improvement Science	Netcare	
	Elani Olivier	Responding to an Acinetobacter baumannii outbreak in neonatal and adult ICU	Mediclinic Tzaneen	
	Lesley Devenish	Improvement of compliance to the WHO's "five moments" for hand hygiene	Netcare Operations Centre	
	Maatje Wessels	Whole body Chlorhexidine wash leads to a reduction in Surgical-site infections and saves time and costs	Mediclinic Vergelegen	

Day 2: Thursday, 16 October

12:50 - 13:50	Lunch break in exhibition area POSTER SESSION with WALKROUND	
14:00 - 16:30 Session 5: Building Quality Improvement Capability Session Chair: Maureen Tshabalala	14:00 - 14:30 Building Quality Improvement Capability - Dr Lauren de Kock, Deputy Director, Quality Improvement and Training, Aurum Institute and team	
	14:30 - 15:10 PODIUM 5: Patient Centered Care and Patient Safety	
	Jamila Chellan	SBAR Communication City Hospital, Joint Medical Holdings
	Anne Roodt	Evidence-Based Practice Project: Reduction of adult patient falls in an acute care private hospital Life Healthcare
	Leonie Olivier	Improving compliance and capturing the VTE risk assessment document upon admission of all patients Netcare Milpark Hospital
	Sue-Ann Mohapi	Improving compliance with regards Discharge information in Emergency departments? Netcare Trauma Division
	15:10 - 15:40 Ebola Preparedness - Rapid Learning in Practice Dr Anchen Laubscher, Medical Director : Netcare Hospital Division	
15:40 - 16:25 Improvement ideas from some of the most remote places in the world, from Al Jazeera's new series 'Lifelines - the Quest for Global Health' - Dr Michèle Youngleson, Independent Improvement Advisor		
16:35- 16:45	Close of day 2	
17:30 - 18:45	Discovery QI Awards function, Discovery Head Office, 155 West Street, Sandton	
19:00	Evening dinner at The Venue, Melrose Arch (delegates to catch shuttle from Sandton Convention Centre at 18:45)	

Day 3: Friday, 17 October

07:45 - 09:30	Hot plated breakfast (Ballroom 1) Presentation by Paddy Upton, high performance and leadership coach
09:30 - 09:40	Master of Ceremonies, Katy Katopodis, Editor-in-chief Eyewitness News, Presenter of the Oscar Channel, Dewani Presenter & Author of 'I'm Missing News'
09:45 - 12:15 Session 6: Forward thinking leadership	09:45 - 10:25 Global scenarios into 2020 and the implications for South Africa - economically, financially, and politically - Chantell Illbury, independent scenario strategist, facilitator, speaker and best-selling business author
	10:30 - 11:10 Healthcare 2020 - Dr Jonathan Broomberg, CEO, Discovery Health
	11:15 - 11:55 Healthcare 2020 - Dr Joe Paahla, SA Deputy Minister of Health
	12:00 - 12:15 Closure by Dr Dumisani Bomela, CEO, HASA

Poster Walkabout Teams:

1. Paul Levy and Gary Kantor
2. Sarah Fraser and Dena van den Bergh
3. Jeremy Grimshaw and Farzaneh Behroozi'
4. Michèle Youngleson and Farzana Mohamed

See List of posters to be covered (as far as possible) over Wednesday and Thursday lunch (approx. 13:15 – 13:45)

Personal QI Improvement and Abstract Writing Coaching Appointments:

By appointment list – first come first serve – one person or group huddle of 2-3max

Thursday 16 October: 08:30 – 10:30 and 11:00-12:00

Dr Sarah Fraser - 20 minute sessions to support any QI questions or issues you may have on your improvement work

Dr Michelle Youngleson - 30 minute sessions to support you to improve your abstract writing