

**HASA 2014 CONFERENCE  
EMBRACING CHANGE. CONNECT. CONVERGE. CO-CREATE  
QUALITY IMPROVEMENT SUMMIT AGENDA  
15 – 17 OCTOBER, SANDTON CONVENTION CENTRE**

**Programme Outline - Day 1: Wednesday, 15 October**

<b>08:00 – 09:45</b>	<b>Registration/tea/coffee/refreshments</b>	<b>No workshop</b>
<b>09:50 - 10:00</b>	<b>Conference opened by Dr Dena van den Bergh, co-founder of The Best Care...Always Campaign, Director of Quality Leadership, Netcare Limited</b>	
<b>10:00 – 12:50 Session 1 – Leading Quality Improvement</b>	<b>10:00 – 10:40</b> The role of leadership in leading Quality Improvement – <b>Paul Levy</b> , Former CEO, Beth Israel Deaconess Medical Center, Boston	
	<b>10:45 – 11:30</b> Why good practice does not spread in healthcare - <b>Dr Sarah Fraser</b> , Independent international consultant on quality and systems improvement	
	<b>11:35 – 12:50</b> PODIUM 1: Approaches to spreading and sustaining best practices in healthcare – <b>6 X 8 min podium presentations based on selected abstract submissions</b>	
<b>12:50 – 13:50</b>	<b>Lunch break in exhibition area POSTER SESSION</b>	
<b>14:00 – 16:30 Session 2 – Applying Quality Improvement Science</b>	<b>14:00 – 14:40</b> The importance of implementation science to help enhance quality improvement activities – <b>Professor Jeremy Grimshaw</b> , Canada Research Chair in Health Knowledge Transfer and Uptake, University of Ottawa	<b>Workshop 1 Influencing without authority</b> Behavioural approaches to quality improvement – <b>Dr Sarah Fraser</b>
	<b>14:45 – 15:20</b> PODIUM 2: Using quality improvement to improve access to care – <b>6 X 8 min podium presentations based on selected abstract submissions</b>	
	<b>15:25 – 16:25</b> Using video to illustrate improvement concepts – <b>Dr Michéle Youngleson</b> , Healthcare Systems Improvement Advisor	
<b>16:30 – 18:00</b>	<b>Cocktails in the exhibition area</b>	

Programme Outline - Day 2: Thursday, 16 October

07:30 - 08:30	<b>Tea and coffee in the exhibition area</b>	
08:30 – 08:35	<b>Dr Gary Kantor, co-founder of The Best Care...Always Campaign, Senior Clinical Consultant, Discovery Health (Session Chair)</b>	<b>Workshop 2 Getting Implementation in Health Care Right</b> Behavioural approaches to developing quality improvement interventions <b>– Professor Jeremy Grimshaw</b>
<b>08:40 – 10:30 Session 3 – Healthcare-associated infections and antimicrobial stewardship</b>  <b>(Session Chair – Dr Gary Kantor)</b>	<b>08:40 – 09:00</b> An overview of antimicrobial stewardship in South Africa and work done at Groote Schuur Hospital, <b>Dr Tom Boyles</b> , Infectious Diseases Physician, Groote Schuur Hospital	
	<b>09:00 – 09:40</b> PODIUM 3a: Report from the frontlines: antimicrobial stewardship – <b>4 X 8 min podium presentations based on selected abstract submissions</b>	
	<b>09:40 – 10:00</b> The improvement journey around reducing healthcare-associated infections, <b>Dr Malcolm Miller</b> , Intensivist, Groote Schuur Hospital	
	<b>10:00 – 10:30</b> PODIUM 3b: Report from the frontlines: preventing healthcare-associated infections – <b>3 X 8 min podium presentations based on selected abstract submissions</b>	
10:30 – 10:55	<b>Tea break in exhibition area</b>	
<b>11:00 – 12:45 Session 4 – Getting the Foundations Right (National Core Standards)</b>	<b>11:00 – 11:40</b> National Core Standards: Bridging the regulatory environment with improvement science – <b>Dr Carol Marshall and Dr Zameer Brey</b>	<b>Workshop 3</b> Preventing late onset infections in neonates <b>– BCA for the Newborn Task Team</b> <b>– USANA EXCO member Prof Alan Horn</b>
	<b>11:45 – 12:45</b> PODIUM 4: Getting the basics right - <b>6 X 8 min podium presentations based on selected abstract submissions</b>	
12:50 – 13:50	<b>Lunch break in exhibition area</b>	
12:50 – 13:50	<b>12:50 – 13:50</b> Lunch Time Working Group on professionalization of healthcare quality – Introduction - <b>Dr Kobus van der Walt (8-10 min)</b> <b>Viewpoints: (10 mins)</b> <ul style="list-style-type: none"> <li>• Professor Jeremy Grimshaw, Canada Research Chair in Health Knowledge Transfer and Uptake, University of Ottawa</li> <li>• Dr Gary Kantor, Senior Clinical Consultant, Discovery Health</li> </ul> 20 mins for discussion of way forward <b>Facilitator: Dr Lloyd Kaseke</b> , Medical Adviser, Life Healthcare Clinical Directorate	

<b>14:00 – 16:30</b> <b>Session 5 – Building Quality Improvement Capability</b>	<b>14:00 – 14:30</b> Building Quality Improvement Capability – <b>Dr Lauren DeKock and team</b> , Aurum	<b>Workshop 4</b> Applying LEAN methodology to healthcare improvement – <b>Paul Levy, Farzaneh Levy</b> and <b>Prof Norman Faull</b> , Lean Institute
	<b>14:30 – 15:10</b> PODIUM 5: Patient Centered Care and Patient Safety – <b>4 X 8min podium presentations based on selected abstract submissions</b>	
	<b>15:10 – 15:30</b> Feedback from the working group on professionalization of healthcare quality – <b>Dr Lloyd Kaseke</b> , Medical Adviser, Life Healthcare Clinical Directorate	
	<b>15:30 – 16:25</b> Improvement ideas from some of the most remote places in the world, from Al Jazeera's new series 'Lifelines – the Quest for Global Health' - <b>Dr Michéle Youngleson</b> , Healthcare Systems Improvement Advisor	
<b>16:30</b>	<b>Close of day 2</b>	
<b>17:30 – 18:45</b>	<b>Discovery QI Awards function</b>	
<b>19:00</b>	<b>Evening dinner at The Venue, Melrose Arch (delegates to catch shuttle from Sandton Convention Centre at 19:00)</b>	

### Programme Outline - Day 3: Friday, 17 October

<b>08:00 – 09:30</b>	<b>Hot plated breakfast</b> Presentation by <b>Paddy Upton</b> , high performance and leadership coach
<b>09:30 – 09:40</b>	<b>Master of Ceremonies, Katy Katopodis, Editor-in-chief Eyewitness News &amp; author of 'I'm Missing News'</b>
<b>09:45 – 12:00</b> <b>Session 6: Forward thinking leadership</b>	<b>09:45 – 10:25</b> Global Scenarios into 2020 and the Implications for South Africa – Economically, Financially, and Politically – <b>Chantell Ilbury</b> , independent scenario strategist, facilitator, speaker and best-selling business author
	<b>10:30 – 11:10</b> Healthcare 2020 – <b>Jonathan Broomberg</b> , CEO, Discovery Health
	<b>11:15 – 11:55</b> Healthcare 2020 – <b>TBC</b>
	<b>11:55 – 12:00</b>

Closure by Dr Dumisani Bomela, CEO, HASA