



[Home](#)  
 [Conference](#)  
 [Programme](#)  
 [Exhibition](#)  
 [Conference / Accomodation / Payment](#)  
 [Register](#)

## Agenda

The 2013 HASA conference will, for the first time, include a Quality Improvement Summit - or workstream - which will run parallel to the main conference. This Quality Improvement Summit will be hosted by the Best Care Always! (BCA) campaign and Institute of Healthcare Improvement (IHI), a collaboration between Best Care...Always and the IHI.

## 28-30 October 2013, Cape Town International Convention Centre

[Policy Agenda](#)  
 [Quality Improvement Summit Agenda](#)

### Programme Outline - Day 1: Monday, 28 October

- |               |  |
|---------------|--|
| 08:00 – 09:45 | Registration / tea / coffee / refreshments   |
| 09:50 -10:00  | Conference Opens MC – Bongani Bingwa   |
| 10:00 – 10:40 | SA Minister of Health, Dr Aaron Motsoaledi<br><b>Delegates</b> to make their way to Meeting Room 2.4 and 2.6 on Level 1 for Quality Improvement Summit   |
| 10:45 – 11:00 | The Best Care...Always! Campaign: The journey from skepticism to success<br>Dr Gary Kantor and Dr Dena van den Bergh<br><br>Presentation of collated data from hospitals participating in the Best Care...Always! Campaign   |
| 11:05 – 12:15 | Best examples of improvement work from frontline teams in preventing of healthcare-associated infections<br>Speakers to be confirmed (based on abstract submissions)<br><br>Individual hospitals will share their experience in implementing the Best Care...Always! interventions for preventing HAIs within both the private and public sector in South Africa |
| 12:20 – 13:20 | Lunch break  |
| 13:25 – 13:40 | An overview of the South African Antimicrobial Stewardship Programme (SAASP)<br><br>An outline of the extent of the problem and the need for urgent action to promote the appropriate use of antimicrobials in South Africa  |
| 13:45 – 14:55 | Best examples of improvement work from frontline teams in antimicrobial stewardship<br>Speakers to be confirmed (based on abstract submissions)<br><br>Abstracts will be presented showcasing work that has been done within hospitals to promote antimicrobial stewardship  |
| 15:00 – 15:15 | Tea break  |
| 15:20 – 16:00 | What are patients telling us and how are we responding: How to hear the patient's voice<br>Dr Carol Haraden, Vice President, Institute for Healthcare Improvement  |

16:05 – 17:55 Best examples of improvement work from frontline teams in responding to the voice of the patient  
Speakers to be confirmed (based on abstract submissions) – 110 mins

Abstracts will be presented showcasing work that has been done within hospitals in response to the patient's voice

18:00 – 19:00 **Delegates** to be invited for networking cocktails in the exhibition area straight after the session.

### Programme Outline - Day 2: Tuesday, 29 October

07:30 - 08:15 Tea and coffee in the Exhibition area

08:20 – 10:45 Quality Improvement Workshop  
Dr Carol Haraden, PhD, Vice President, Institute for Healthcare Improvement  
Dr David Munch, Senior Vice President, Healthcare Performance Partners  
Dr Pierre Barker MD, Senior Vice President, Institute for Healthcare Improvement, Clinical Professor Pediatrics, University of North Carolina at Chapel Hill

This dynamic workshop is ideal for leadership and frontline clinicians. Those attending will leave with the basic tools needed for quality improvement and a deeper understanding of how to sustain their QI efforts even in resource constrained environments.

10:50 – 11:10 Tea break

11:15 – 11:55 The Business Case for Quality  
Dr David Munch, Senior Vice President, Healthcare Performance Partners

Leading edge scientific methods for improving patient experience, health outcomes and reducing waste

**Delegates** to make their way to main HASA Conference Auditorium on ground floor

12:10 – 12:55 Poster Session  
Delegates to make their way to Meeting Room 2.4 and 2.6 on Level 1 for Quality Improvement Summit

13:00 – 14:00 Lunch break

14:05 – 14:45 Diagnostics for Patient Safety: Understanding and Preventing Readmissions  
Dr Carol Haraden, Vice President, Institute for Healthcare Improvement

14:50 – 15:10 Lessons from large scale improvements in Africa on maternal and child health  
Dr Pierre Barker MD, Senior Vice President, Institute for Healthcare Improvement, Clinical Professor Pediatrics, University of North Carolina at Chapel Hill

15:15 – 15:35 Taking the prevention of healthcare harm a step further: Introducing Best Care...Always! for the Newborn  
Dr Paul Soko, Clinical Risk Specialist, Discovery Health

The presentation will focus on the neonatal risks that this campaign will be addressing and will outline the unique collaborative approach which is being adopted

15:40 – 16:10 LEAN applied to healthcare in the USA  
Dr David Munch, Senior Vice President, Healthcare Performance Partners (Confirmed) – 30 mins

16:15 – 16:45 LEAN applied to healthcare in SA

19:00 Evening dinner at Shimmy Beach Club (delegates to catch shuttle from CTICC at 19:00)

**Programme Outline - Day 3: Wednesday, 30 October (half day conference)**

- 08:00 – 09:30      Cocktail breakfast  
Breakfast presentation  
Brand Pretorius, Director of companies  
  
**Delegates** to make their way to breakaway auditorium on level 1 at 09:20 for Quality Improvement Summit
- 09:30 – 10:10      Lessons from the Mid-Staffordshire Enquiry applied to the South African Hospitals  
Dr Carol Haraden, Vice President, Institute for Healthcare Improvement  
  
Using the lessons learnt from the Mid-Staffordshire Enquiry to dismantle current belief systems on how we should improve quality in a sustainable manner
- 10:15 – 10:35      Progress Update on National Core Standards
- 10:40 – 11:20      Clinician Leadership for Quality  
Dr David Munch, Senior Vice President, Healthcare Performance Partners  
  
How do we pursue the quality agenda together?
- 11:25 -11:40      Agenda Closure and a call to Join the Quality Improvement Movement  
Yolanda Walsh, Chairperson of the Best Care...Always! Campaign

**Contact Details:**

Congress Secreteriat: Conferences and Events

Tel No:031 776 3124 / 084 421 4448

Email Address: [anita@conferencesandevents.co.za](mailto:anita@conferencesandevents.co.za)