



15 August 2016

Over the last few years the annual Best Care... *Always!* Quality Improvement (QI) Summit has become a highly anticipated event on the South African healthcare calendar.

In the past three years we have collaborated with the Hospital Association of South Africa (HASA) to host this event. This year however, HASA will not host a conference as the International Hospital Federation (IHF) World Hospital Congress is taking place in South Africa for the first time and there will consequently not be a QI Summit this year. We apologise for any inconvenience this may cause.

The IHF World Hospital Congress is a high profile biennial international event that rotates around the world and will take place in Durban from 30 October to 3 November 2016. The theme for the conference is Addressing the Challenge of Patient-centered Care and Safety, and will bring together internationally renowned experts and topics that we are sure you will enjoy, as they offer insights into the key drivers of national and international policy, hospital management, quality care, and benchmark solutions in healthcare service delivery. Unfortunately the deadline for abstracts closed on the 18th of March and was not widely publicised in South Africa. For information to attend you can go to <https://www.ihf-fih.org/ihfcongress>.

We will keep you informed of any further developments with regards to Best Care... *Always!* and encourage you to continue your quality improvement projects to continue to contribute to the body of knowledge of improvement science.

We'd love to know how you are doing with your improvement projects, what you are needing to support your improvement knowledge and progress with projects, what you think about the QI Summit and Best Care... *Always!* Website, and how you'd like to help develop QI in South Africa. There's always room for improvement! Please email us your thoughts at qisummit@gmail.com.

All the very best,

Best Care... *Always!* QI Summit Organizing Committee